

2021 ANNUAL REPORT



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MISSION STATEMENT

Incorporated in 1964, Alliance's sole mandate was to assist the underserved. Now called Alliance for Community Empowerment, Alliance concentrates its efforts and resources on identifying and eliminating the causes of poverty rather than only dealing with its effects.

Alliance's actions are directed toward promoting appropriate institutional change and enabling the underserved to become self-sufficient contributors to society.



BOARD OF DIRECTORS

Folson Almezy Zenida Gonzalez

Rev. Fred Belcher Laurel Gross - Chairperson

Karen Bracey Nettie Jenkins

Lamond Daniels Jessica Johnson

Monisha Gibson - Secretary Ralph Jowers - 1st Vice Chairperson Jeff Mullins - Treasurer

Mercedes Mullins

Dean O'Brien

Sharon Skyers-Jenkins - 2nd Vice Chair

Keith Williams







Executive Statement

This year has been a historic time for Alliance for Community Empowerment along with the communities we serve. The onset of the COVID-19 Pandemic had caused us all to dig deeper inside ourselves to ensure our loved ones and the people we touch everyday are able to not just survive but thrive during this time.

As I reflect over this last year, I am struck by the level of sacrifice our staff has made in the very face of uncertainty. I am humbled by the notes of encouragement from partners and friends who share Alliance's mission and goals. I am and always will be impacted by the death of many and the sickness that surrounds us but silently pushed to meet this challenge with success and emerge better than before for the many who need us now and will need us for years to come.

This year has been a year of regrowth and a renewal of our commitment to the communities we serve with pride and respect. We embrace the opportunity to restore our wellness and rebuild this agency to embrace the normal we have created. As we enter this phase of recovery, we are forever optimistic that our future will be even brighter than our past.

-DR. MONETTE FERGUSON



Executive Director

Message from the Board Chair

As I look back on my tenure as Board Chair of Alliance, I am very proud of the work I have done. With the help of committed board members and staff we weathered the storms of transition and we made a wonderful choice in naming Dr. Ferguson our new Executive Director.

While I plan to remain on the board, the time has come to pass the torch. Our ability to accept new leadership seamlessly is a sign of a strong agency. Dr. Ferguson has put together a top-notch team and I am sure they will welcome my successor as they welcomed me.

I have appreciated Dr. Ferguson's transparent approach to further engage our board. I am proud of the agency's continuing strong and accurate financial position. I am delighted that Dr. Ferguson has taken initiative to form important community partnerships, especially important now that we have expanded our services to Norwalk.

I am especially pleased with our recent branding and awareness efforts which make us more visible and accessible to communities in need. Whether it's our presence at food giveaways, on Channel 12, or with other high-profile events, we want to make certain that people know about our spectrum of services.

Thank you to everyone who has made my time as Chair of Alliance so rewarding as we continue to serve those in need.

-LAUREL GROSS



Board Chair

Re: Thv Ent

Getting Back to Normal

Last year forced us to reinvent how we do things and it happened in the midst of our re-branding effort. Our brand unveiling was done virtually at a time when hope was at a premium. Uncertainty was the new norm. All we knew was that a deadly disease was lurking and striking. The first thing we had to do was understand what life during a pandemic is like and then regroup and safely communicate our new goals. Fortunately for us, the community embraced our new brand.

We renewed our commitment to the community and thought about what practices we could maintain safely. Our childcare programming was challenged to the point where we had to close it down for three months until we could regroup. During our reconstruction, if you will, we rebuilt according to CDC guidelines so staff and families could feel comfortable with going from remote learning to inperson activities again. Our Youth Program regulated by the City of Bridgeport went to remote service. Everything changed as our other services such as Energy Assistance and Supportive Services served our clients mostly through telephone contact.

What has helped was our timing on starting a social media livestream show called Alliance Allies so we could continue to communicate our messaging. We took on all issues including social justice at a time when our country was suffering through serious racial injustices. One of our show highlights was our Norwalk food giveaway show at Calf Pasture Beach where volunteers provided groceries to thousands. Today, we are in a post-pandemic recovery phase, a period when we may breathe a sigh of relief or at least afford ourselves to be hopeful again.

ADMINISTRATIVE STAFF

Dr. Monette FergusonExecutive Director

Harold GainesMaintenance Coordinator

Indi HayesDirector of Finance

Linda KirklandExecutive Secretary /
Director of Youth Services

Tanya LloydDirector of Early Learning

Zeljka TrivunovicDirector of Operations

Kimberly Farrar-PowellDirector of Human
Resources







Early Learning

Alliance's Early Learning Division (ELD) provides quality early childhood programs to children ages 0-5 throughout the Greater Bridgeport area and also includes services to pregnant women. ELD focuses on high quality school readiness programming and evidenced-based curricula that prepare children and families for continued educational success. Comprehensive services include health screenings for both vision and hearing, access to physical and dental exams, developmental and behavioral assessments, referrals to local community resources, and parenting information.

COVID-19, presented a myriad of challenges for ELD. In spite of the impact of the global pandemic, ELD continued to bounce back and meet the needs of children and families by adapting its educational and family support services from in-classroom learning experiences to a remote learning program. With generous support from local, state, and federal partners, ELD coordinated family distribution events providing families with remote learning opportunities, educational activities, diapers, formula, and other vital resources.

KINDERGARTEN PREPARATION

Alliance Early Learning Division prepares children for school readiness by implementing the Creative Curriculum approach to early childhood education. This research-based curriculum supports the development of the whole child and prepares them for kindergarten readiness. ELD's School Readiness goals articulate the program's expectations of children's progress across the essential domains of child development and early learning.

At the end of the 2019-20 program year, ELD transitioned 328 children to kindergarten. During the summer of 2020, ELD offered a summer enrichment program where rising kindergarteners attended an in-person six-week educational program to prepare for their transition. Kindergarten readiness workshops were held virtually for parents including advocacy, navigating the registration process, and supporting children with special needs.

OUR ANNUAL IMPACT

Alliance's ELD provided services to 1,470 children during the 2019-20 program year.

| | Early Head Start | Head Start |
|---|------------------|-------------|
| Funded Enrollment | 168 | 661 |
| Cumulative enrollment of children & families served | 296 | 873 |
| Average monthly enrollment | 80% | 77 % |
| Percentage of eligible children served | 92% | 91% |
| Percentage of children who received medical exams | 94% | 99% |
| Percentage of children who received dental exams | 94% | 44% |
| Percentage of children with health insurance | 93% | 95% |
| | | |

ELD views parents as the primary educators of their children. We welcome and encourage family engagement on all levels acknowledging that the program is only as strong as the level of family engagement.

Our family engagement program focuses on culturally and linguistically responsive relationshipbuilding with key family members in a child's life and is also inclusive of pregnant women. Alliance strives to keep families engaged on a virtual platform by offering a variety of activities, training, family events, and workshops, All families also have access to individualized family support services and mental health services for the entire family.



Re: SURGENCE

Energy Assistance

The Energy Assistance program is available to help households with their heating costs, for both utility and deliverable fuel heating sources. This program has also assisted clients who are in need of heating system repairs or replacement as well as furnace cleanings. All may apply, and if deemed eligible, an award is given based on the household's income and resident capacity.

This past season more households were found in need of energy assistance due to COVID-19. Alliance felt a responsibility to notify the public that, although we were in the throes of a pandemic, the energy program would still be available. By utilizing mailing and phone lists, we notified the areas served by Alliance (Bridgeport, Trumbull, Stratford, Easton, Fairfield, Monroe, Norwalk and Westport) with information as to how to apply for assistance. Applications were taken by phone, email or postal mail and the response was overwhelming. In 2020 nearly 10,000 applications were taken by Alliance's energy staff.

OUR ANNUAL IMPACT

10,000

ENERGY ASSISTANCE **APPLICATIONS**



1.9

MILLION GALLONS OF FUEL DISTRIBUTED



11,400+

FUEL DELIVERIES MADE





A client who applied for oil assistance was living in the car in front of the house. They explained that although there was oil in the furnace, the furnace was not running. Alliance's energy staff communicated with a vendor and sent a technician out to the client's home to assess the issue. The furnace was 30+ years old and the technician knew that although he was able to get the furnace running it would be a short-lived solution. A recommendation for furnace replacement was made and the process of replacement began. This client is now happily back in the house with a newly installed furnace.



Re: TALIZE



Self-Sufficiency Supportive Services

Alliance's Self-Sufficiency Supportive Services (SSSS) Department focuses on providing services and resources to families and individuals to reach and maintain self-sufficiency. While thousands of clients lost their jobs amidst the current health crisis, Supportive Services caseworkers have still been able to provide an array of services to community members in need, such as long-term case management, emergency rental, utility, food, education, and most importantly employment, as unemployment was at an all-time high. Alliance Supportive Services has also been able to take its financial literacy workshops and G.E.D classes virtual.

Despite Covid-19, Alliance was still able to provide free tax preparation services to our community members. This year Alliance's staff prepared close to 200 tax returns and refunded over \$400,000 to the community. This year Alliance's staff was recognized for its hard work by Congressman Jim Himes at the opening of tax season.

OUR ANNUAL IMPACT

1,408

NUMBER OF INDIVIDUALS SERVED



500+

FAMILIES HELPED WITH EMERGENCY **RENTAL & UTILITY** ASSISTANCE



220

GIFTCARDS DISTRIBUTED FOR FOOD, RENT OR UTILITY BILLS



700+

BOXES OF FOOD DISTRIBUTED



200

TAX RETURNS FILED



\$400,000

IN TAX REFUNDS FOR CLIENTS



2020 CENSUS CAMPAIGN

To continue serving the community throughout the pandemic, Alliance worked closely with the U.S. Census Bureau to promote registration. We created a robust marketing campaign that included advertising in print, hosting events, and producing videos in both English and Spanish. It was abundantly clear that Alliance had to help its community members be counted and fill out their surveys, especially in lowincome and immigrant communities, where it has been notoriously hard to count.

PARTNER COLLABORATIONS

In collaboration with several partners including Optimus Healthcare, Career Resources, Bridgeport Firefighters, CT Foodbank, and **Housatonic Community** College, Alliance was able to organize in-person events featuring COVID-19 vaccinations, books and bookbag giveaways, census support, food giveaways, and free ice cream. Throughout Alliance's catchment area, more than 700 households received a food box in the midst of the pandemic.

Re: IGNIE

Lighthouse in the Community

Alliance continues to serve as a provider for the City of Bridgeport's Lighthouse Before School (7 sites), After School and Summer Programs located at ten schools throughout the City of Bridgeport: Blackham, Black Rock, Cesar Batalla, Curiale, Discovery Magnet, Geraldine Johnson, Hallen, Jettie S. Tisdale, John Winthrop and Roosevelt Schools; serving over 1,600 students throughout the year. The Bridgeport Youth Club - Inspire Motivate Prepare Accelerate Creative Teens (BYC IMPACT) for 7th and 8th grade students is a popular component of the program.

Family Engagement Sessions take place at least once a month with diverse activities such as Health Wellness (COVID information also included) & Nutrition, Line Dancing, Canvas Painting, Zumba, Literacy/Science/Math Nights, Themed Arts & Crafts, etc. Each activity ends with a healthy family meal, accompanied by music.

Friday Night Live – a free pilot program made possible by the State of Connecticut Judicial Branch Court Support Services Division (CSSD) and the City of Bridgeport (Police/Youth Services/Board of Education Departments), started in January 2020 at Central High School. It is a drop-in center available to Central's students offering structured educational assistance, recreational activities (basketball, game room, fitness classes) a lounge, media center (computer classes), theater arts, movie nights and educational trips. A social worker is on site for assistance with health/social issues students may be experiencing.

Due to its success, the program has been expanded this academic year to include Bassick (concentrates on Theatre Arts) and Harding (run by Neighborhood Studios) High Schools. The program now operates on Tuesdays / Thursdays from 2:30 – 5:30 pm and Fridays from 6 – 10 pm. Bus tokens are available for students using public transportation. In addition, a healthy meal is provided.





Department Spotlight

KIMBERLY FARRAR-POWELL, Director of Human Resources

The Spotlight this year falls on Kimberly Farrar-Powell and her staff in Human Resources. Kimberly, Alliance's new Human Resources Director, was charged to take over the department in the middle of a pandemic. She led her team in making certain Alliance staff had all the updated information they would need to stay safe on the job. She also utilized all the available technology to open the lines of communications with current staff while reaching out to new applicants. Her use of Powerpoint and video brought attention to the benefits Alliance has to serve its employees. Currently, she is working on a marketing campaign to let the community know about the advantages of working for Alliance For Community Empowerment. Kimberly says she took the job because of Alliance's (formerly ABCD) history in the community and its reputation. While much of her staff, like her, are relatively new on the job, she gives them much of the credit for what they collectively have accomplished.



Re: COGNIZE Community Awardees



COLOR A POSITIVE THOUGHT LEADERS

Harry Bell (Founder), Ivan De Irish (Co-founder), Stephen Nelson (Senior Advisor), Malik Abdul Nelson

Color A Positive Thought (C.A.P.T.) started as a children's coloring book series promoting a positive outlook. Today it is a massive movement of positivity and empowerment for underserved innercity youth in greater Bridgeport. This was accomplished by providing the youth with activities and essential skills that prepare them for life after graduation while also providing meals, toys, and jackets to those in need. These community leaders teach how to look at life with a positive view and are living examples for the children they serve. C.A.P.T. wants the Bridgeport youth to know that they are not alone and that in every negative situation there is a positive way out.



REVEREND ELIZABETH "PASTOR LIZ" C. ABEL

Lead Pastor at Cornerstone Community United Methodist Church of Norwalk

When people are in need, Pastor Liz is fearlessly one of the first in line to provide assistance. Since the start of the Covid-19 pandemic, she has stepped up to help the families in her congregation and has teamed up with the City of Norwalk to provide meals to the whole Norwalk community. Pastor Liz received her Master's of Divinity Degree from Drew Theological Seminary in May 2016, and served 12 years with the US Air Force. She also has significant experience with youth and families and is the founder and developer of the Timothy Project: A Rites of Passage for Young Men, and Deborah's Academy: A Rites of Passage for Young Women. Alliance is honored to have worked with her distributing food in Norwalk via drive-thrus during these pressing times.



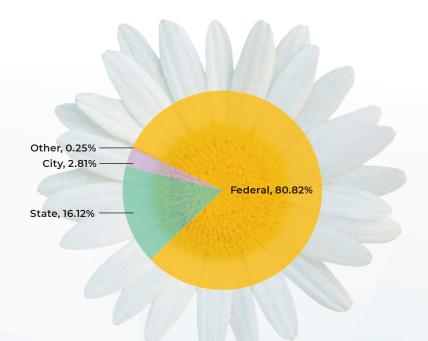
DEANNA D'AMORE

Director of Health at Norwalk Health Department

When Ms. D'Amore became the Director of Norwalk Health Department (NHD) in 2018, she could not have known a pandemic was over a year and a half away. But with her 15+ years of experience in public health, including 6 years as Project Coordinator at NHD from 2010-2016, she has been able to keep Norwalk prepared while at the forefront of the crisis. Within the first days of Covid-19 she was educating policymakers, setting up testing and later vaccination clinics, investigating violations, and much more. Without her dedication to public health and Norwalk as a whole, during a time of uncertainty and misinformation, we would not be where we currently are without her.



2020-2021



FEDERAL

| CT Energy Assistance Program (Passed through The State) | | \$11,571,561 |
|---|-------|--------------|
| Community Services Block Grant (Passed through The State) | | \$1,991,988 |
| Social Services Block Grant (Passed through The State) | | \$103,979 |
| Human Services Infrastructure (Passed through The State) | | \$224,534 |
| FEMA (Federal grant passed through The United Way) | | \$60,702 |
| CDBG / ESG Grants (Federal grant passed through The City) | | \$30,000 |
| Head Start | | \$7,387,447 |
| Trumbull / Monroe | | \$321,681 |
| Early Head Start | | \$3,165,151 |
| | TOTAL | \$24,857,043 |
| STATE | | |
| Human Services Infrastructure | | \$502,276 |
| State Head Start | | \$496,277 |
| Therapeutic Child Care | | \$305,583 |
| Child Day Care | | \$2,420,099 |
| School Readiness | | \$1,233,641 |
| | TOTAL | \$4,957,876 |
| CITY | | |
| Youth Services Program | | \$865,000 |
| | TOTAL | \$865,000 |
| OTHER | | |
| Southern CT Gas Company | | \$75,000 |
| | TOTAL | \$75,000 |

Re: Connect Community Partners



Administration for Children & Families

ADP, LLC

ADT

American Red Cross

Arthur J. Gallagher & Company

AT&T

Blackbaud

Blessings of Hope

Books A Million, #894

Books for Kids Foundation

Bridgeport Board of Education

Bridgeport Community Islamic Center

Bridgeport Department of Social Services

Bridgeport Fire Department

Bridgeport Health Department

Bridgeport Hospital

Bridgeport Neighborhood Trust

Bridgeport Prospers

Bridgeport Rescue Mission

Bridgeport Rotary Club

Bridgeport Veteran Affairs

Captain Systems

Career Resources

Caroline House

Chapin Hall @ University of Chicago

Child & Family Guidance

Child First

City of Bridgeport

City of Bridgeport Housing & Community Development

City of Bridgeport Department of Health & Social Services

City of Norwalk

Colonial Life

Community Health Network of CT, Inc.

Concentra

Connecticut Association for Community Action

Connecticut Association of Foster & Adoption Families, Inc.

Connecticut Association for Human Services (CAHS)

Connecticut Basket Brigade

Connecticut Coalition to End Homelessness

Connecticut Department of Labor

Connecticut Food Bank

Connecticut Head Start Association

Connecticut Institute for Refugees & Immigrants

Peter DiNardo Enterprises

Dress for Success

Early Childhood Alliance

Early Childhood Consultation Partnership (ECCP)

Easton Senior Center

Eisenhower Senior Center

Fairfield College Preparatory School

Fairfield County Community Foundation

Fairfield University School of Nursing

Bridgeport Firebird Society

Fones School of Dental Hygiene

Hall Neighborhood House

Hispanic Information & Telecommunication Network (HITN)

Holy Name of Jesus Catholic Church

Housatonic Community College

Indeed.com

Info Line 211

Jewish Family Services of Stamford, Inc.

Lakeshore

LifeBridge

Lions KidSight USA

Literacy Volunteers

Maritime Odyssey Preschool

Me & The Boyz

Minority Business Association

Monroe Senior Center

Monster.com

Music Together of Fairfield County

Nationwide Mutual Insurance Company

New England Head Start Association

New Hope Missionary Baptist Church

Norwalk Senior Center

Office of Early Childhood

Operation Fuel

Operation Hope

Optimus Health Care, Inc.

Panera/Fairfield

Park City Communities

Partnership for Early Education Research (PEER)

People's United Bank

Person to Person

Principal Financial

PT Partners

Sacred Heart University

Securitas Security Company

SHRM

Sikorsky Credit Union

Social Security Administration

Southern Connecticut Gas Company

Southwest Community Health Center

State of CT Department of Children & Families

State of CT Department of Social Services

State of CT – DSS Child Support Enforcement

Stepping Stones Museum for Children

Stratford Board of Education

Stratford Health Department

Stratford Parents Place

Stratford Public Library

Stratford South End

Community Center

Tauck Foundation

TD Bank

The Center for Family Justice

The Connection, Inc.

The WorkPlace, Inc.

Town of Easton

Town of Fairfield

Town of Monroe

Town of Stratford

Town of Trumbull

Town of Westport

Trumbull Board of Education

Trumbull Social Services

United Illuminating

Company

United Way of Coastal Fairfield County

rairricia county

University of Bridgeport
US Department of Health &

Human Services

Verizon Wireless Foundation

Volunteer Income Tax Assistance (VITA)

VOYA Financial Services

W. B. Mason

Women, Infant & Children (WIC)

Workers' Compensation Trust

Yale Center for Emotional Intelligence

Yale Hospital

Yale University

YouGiveGoods

YMCA Alpha Community Services (Norwalk/Westport)



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Alliance for Community Empowerment 1070 Park Avenue, Bridgeport, CT 06604

Phone: 203-366-8241 Fax: 203-394-6175

- ♠ www.AllianceCT.org
- f facebook.com/go.AllianceCT
- instagram.com/go.AllianceCT